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"The ultimate test of your greatness is how you treat every human being" - Pope St. John Paul II.

volunteers from the Netherlands visit institutionalized elderly - St. Anthony's Home, Marghita - 2023



**Caritas Catolica** 

#### Preface

""The Church, as the mystical body of Christ, continues His mission throughout history. Caritas, therefore, serves as Christ's outstretched hand to those in need, allowing us to encounter Christ in the suffering of our brothers and sisters." (words of Pope Francis to Caritas staff)



In a world in which 1% of the population owns 40% of the world's goods and 85% of the world's goods are in the hands of 10%, where half of the total population has 1%, and where 1.4 billion people live on less than €1 a day, the outstretched, blessed and comforting hand of Christ is sorely needed. Pope Francis puts it this way: "The world will not change unless there are people who give themselves to the world with Jesus, who walk with Jesus to the end, even in filth."

In 2023, the staff and volunteers of the Caritas Catolica Association have faithfully continued their dedicated service. They have worked tirelessly within nursing homes to care for the elderly and sick, supported the hungry at social canteens, and provided medical care in clinics.

I extend my heartfelt gratitude to our foreign and domestic benefactors whose generous donations and deliveries have brought relief to those living on the margins of society, often in dire conditions. I also thank all Caritas Catolica employees for their patient and professional service, as well as their

tenderness and selflessness. My gratitude extends to the volunteers who willingly sacrificed their time and interests to aid the poor, understanding that the Lord richly blesses those who offer even a simple glass of water to the marginalized.

I continue to encourage all staff, volunteers, pastors, educators, students, and parishioners of the organization to be Christ's outstretched hand in the world. Let us live the Gospel in the face of a culture of rejection and indifference, and spread God's mercy and generosity.

With episcopal blessing, Böcskei László Diocesan Bishop



#### **Management Info**

2023 was a challenging year in many respects, but despite these difficulties, we managed to keep all existing departments operational. Throughout the year, we faced unforeseen challenges, including a series of unprecedented and almost abusive inspections by state authorities. These inspections were a response to a national scandal involving serious issues revealed at a publicly funded care home for people with disabilities near Bucharest. As a result, all social service units across the country were subjected to increased scrutiny.



the general director of the association, pastor Rajna Jozsef with one of the beneficiaries of the Winter Aid program - January 2023

fire protection exercise with pastor Egeli Jozsef, Economic Director - St. Joseph's Center

One major challenge in 2023 was the shortage of qualified workforce, particularly in caregiving. We constantly sought caregivers for our nursing homes, but it was extremely difficult to find suitable candidates. The same issue affected the staff at our social canteen, with high turnover rates making it hard to find stable and reliable employees.

Another significant issue was inflation, which had a huge impact on our financial situation in 2023. Everything became more expensive, and the minimum wage was raised twice, adding further financial strain as salaries had to be adjusted accordingly.

**GOOD NEWS:** The **state subsidy for nursing home residents increased** from 250 lei to 1000 lei per person. This allowed us to maintain the beneficiaries' contribution levels throughout the year. However, the good news was short-lived as rising costs, inflation, and minimum wage increases led us to decide on a necessary contribution increase by year's end to ensure continued operations.

We distributed hot meals and food packages worth 352,000 lei to the needy, institutions, and elderly.





#### **Management Info**

Our organization received donations from Hungary and abroad, as well as **goods worth 72,400 lei from the Food Bank**, including fresh vegetables, fruits, yogurts, desserts, and soft drinks, which significantly benefited our kitchen. These donations were also made available to our registered beneficiaries and nursing home residents.

With the help of the SOEB Foundation in Boskoop, the Netherlands, and our volunteers, we continued the **Winter Aid Program**. Over three months, we distributed a total of 1,200 hot meals on the streets of Oradea, provided food packages containing sugar, flour, oil, rice, pasta, and sweets to 100 beneficiaries, and supplied wood briquettes to another 100 needy individuals.

We managed to obtain **state subsidy for social care** within the Homecare program, providing 400 lei per person. We took another significant step in this area by renewing our **contract with the National Health Insurer** in June 2023, allowing us to continue our activities both socially and medically. Last year, our staff provided continuous care to 286 patients at home.



executive director, Mr. Dunai Jozsef with the owner of the mill in Valea lui Mihai at the reception of a significant donation of flour from the Association of Hungarian Farmers in Romania

We continued to aid disadvantaged people in Ukraine with a total of 20,700 lei worth of durable food, medicines, blankets, and medical supplies, delivered to Transcarpathia in collaboration with the Caritas association in Mukachevo, supported by volunteer drivers.

We provided continuous support to the needy through the social departments of various municipalities, distributing 66,000 kg of clothing, 180 pieces of furniture, 45 mattresses, and 55 boxes of hygiene products. We also distributed 1,983 Christmas packages to parishes.

We maintained the operation of our four charity shops in Oradea, with the economic department's income helping to cover social department expenses.

Our annual income was 12,801,000 lei, with the majority, as in previous years, coming from contributions by residents of our four nursing homes, home care,

and the canteen, totaling 4,813,000 lei, which represented 37.60% of total income. Additionally, we received donations from domestic sponsors (102,600 lei) and foreign aid worth 1,202,000 lei in goods, state support of 1,605,000 lei, and other sources detailed in the financial section of this report.





## **Management Info**

49.32% of the total costs (13,355,000 lei) were for the nursing homes (6,587,000 lei). Employee salaries constituted 49.38% of the costs (6,595,000 lei). In January 2023, we implemented a significant salary increase, resulting in a deficit of 554,000 lei. Main reasons for this deficit were the end of the EU-funded home care project, and no health insurance contract until early July. Home care in Salonta incurred a large deficit as we had two employees but received minimal support from the municipality. Consequently, the entire department ended the year with a deficit of -173,000 lei. The remaining -381,000 lei deficit was due to the reduction of foreign transport, reflected in the aid office accounts.



IT HAPPENED IN 2023:

- Three groups of vocational school volunteers from Austria, led by their specialized teachers and organized by Mr. Peter Zidar, completed the installation of the false ceiling on the first floor of the St. Joseph Center and prepared other rooms for ongoing work.
- We purchased a dishwasher for St. Martin's Home through a 2,000-euro grant from the Freundeskreis Villingen-Schwenningen organization.
- A donation of €6,505 from the Stichting Oost Europa Foundation in Boskoop supported the Winter Aid Program detailed above.
- In April, we received 25,000 euros from the Franciscan Sisters in Breda to support home care.
- In December, we received a used VW Polo from the Freizeitzentrum Caritas Altötting center in Germany, which we use for home care.
- Our good friend and volunteer, Rainer Pag from Germany has raised a total of 9700 euros to finance elderly care and small projects at Caritas

Our plans for 2024 include maintaining existing services, continuing the renovation of the first floor of the St. Joseph Center, and finding solutions for receiving external shipments, which are vital but increasingly challenging. We have requested the maximum state subsidy for home care in Oradea, aiming to increase it from 400 lei to 600 lei per beneficiary.

We plan to increase the number of residents at St. Elizabeth's Home from 34 to 38. We have also applied to local authorities for a certificate to install solar panels on the roof, and in the long term, we aim to expand the building with four more rooms. Additionally, we are considering opening a home care unit in the village of Sâniob.





# Aid office

In 2023, we continued our humanitarian mission with full force and dedication! We carefully reviewed written requests from people in our diocese who needed a bit of extra support, and we provided them with second-hand clothes, shoes, toys, sweets, food, and medical supplies. Through our aid office, we not only offer direct support to individuals but also collaborate with local authorities, schools, social foundations, churches, and even hospitals to extend our reach and spread love further.

None of this would be possible without our wonderful sponsors from abroad. They are invaluable members of our team, ensuring that donation deliveries keep coming. We extend immense gratitude to them—they truly make a real difference in people's lives! Their additional positivity supports us throughout the year. We deeply feel the love and couldn't be more grateful for it!



A community of homeless people (10 pers.) who moved into a ruined and abandoned building in Oradea, helped by Caritas with food and clothing

# We provided regular donations to disadvantaged communities through:

- The social departments of **3 municipalities** (Săcueni, Tulca, Husasău de Tinca)
- **2 educational institutions** (Szacsvay Imre Gymnasium, Szent Laszlo Roman Catholic Theological High School)
- **45 parishes** (40 Catholic, 4 Reformed, 1 Orthodox)

# We distributed to those in need approximately:

- 1,983 Christmas packages
- 65,918 kg of second-hand clothing
- 180 pieces of furniture
- 85 boxes of household items
- 55 personal hygiene packages
- 45 mattresses
- 45 boxes of sweets





#### **Central kitchen Oradea**

The purpose of the Social Kitchen is to ease the lives of those in need by providing warm meals, as consistent nutrition is crucial for maintaining the health of vulnerable individuals. Every day, the Caritas kitchen assists the homeless, those without income, people with disabilities, the elderly, and large families. This service operates in collaboration with local authorities and the Oradea Food Bank.

In 2023, the Social Kitchen in Oradea prepared meals for 140 people daily. Among these, 75 were residents of elderly care homes in Oradea (who received three main meals and two snacks per day), 50 social cases received a daily hot meal, and 15 were paying customers, who ordered food from the kitchen on basis of subscription.

We ensured home delivery of lunch to 25 individuals who were ill or had limited mobility. The remaining social cases came to the canteen to collect their meals.

To ensure that the elderly are fed according to the latest standards and regulations, we invested in the development of a new menu with caloric values set by a nutritionist in 2023, allowing us to prepare adequate and diverse meals for our patients with diabetes and other chronic illnesses.



on holidays, we offer sustainable food packages to registered beneficiaries at the Social Kitchen

In addition to providing daily meals for those in need, throughout 2023, we distributed food donations 71 times to individuals, war refugees from Ukraine, and social institutions, with a total value of 98,203



We greeted our female colleagues from the kitchen with a bouquet of flowers on March 8.



#### **Central kitchen Oradea**



the second course is being prepared for the residents of Saint Elisabeth Elderly Home in Oradea

lei. As part of the winter aid program funded by the SOEB foundation, the Oradea canteen also prepared hot meals distributed on the streets once a week for 12 weeks.

All these activities were carried out with the efficient help of our foreign and domestic sponsors. One of the most important supporters of the canteen was the Oradea Food Bank, from which we received short-term expiration food worth a total of 72,400 lei, accounting for 59% of domestic donations. Additionally, we received food donations from our external partners worth 59,006 lei, mainly in the form of canned goods and other durable foods.

In 2023, we achieved our goal from the previous year: to renovate the exterior wall of the kitchen, where crumbling plaster had been a problem for years. Both staff and beneficiaries are pleased with the freshly replastered and painted wall.

To continue our work under optimal conditions, we need a four-burner electric stove and a 150-liter industrial marmite. We would greatly appreciate any assistance in this regard.



Snapshot from street distributions of free hot meal - program funded by SOEB Foundation from the Netherlands





### Home Care (CID)

The Home Care Network of Caritas Catolica Oradea provided an alternative to prolonged hospitalization and a solution for patients who could not or did not want to leave the familiar environment of their own homes. Throughout 2023, a total of 286 patients benefited from the medical, social, and rehabilitation services offered by the qualified staff of Caritas Catolica Oradea.

Our activities were carried out through six specialized centers in Oradea, Marghita, Sălacea, Săcueni, Salonta, and Oșorhei. A significant event of the year was reentering into a contract with the National Health Insurance House (CNAS) on June 1, 2023, which provided stability in the continuity of our services, allowing beneficiaries to access free reimbursed medical services. According to the contract with CNAS, the home care centers within Caritas Catolica could offer free services for 90 days / year / patient.



We must mention that the continuity of our services

would not have been possible without the substantial financial support from two special Dutch sponsors: the Franciscan Sisters of Breda and the Stichting Oost Europa Boskoop foundation.



The staff of our home care service offered the public free blood pressure measurement in Olosig Park in Oradea between August 1 and 6, 2023.



#### **Caritas Catolica**

# **Elderly Homes - Oradea**

The mission of Caritas elderly care homes is to enhance the quality of life for senior citizens by providing modern, high-quality care and creating a family-like atmosphere. Our goal is to ensure that our residents live with dignity and harmony despite the physical and mental challenges that come with aging. At all Caritas homes, we provide three main meals and two snacks daily, assist with personal hygiene, and offer medical supervision. We also focus on the social life and mental wellbeing of our residents through cultural events, celebrations, and daily recreational activities.



	<b>St. Elizabeth's Elderly Home</b>	St. Martin's Elderly Home
Residents	34	32
Employees	19	29
News/investments	<ul> <li>We have improved the diet according to preferences and current standards, with most desserts now being prepared in the center's kitchen, much to everyone's delight</li> </ul>	<ul> <li>To improve work efficiency, we acquired an industrial washing machine and a</li> </ul>
Plans/needs	<ul> <li>In 2024, we aim to organize more training courses for our staff to further improve the lives of our elderly residents.</li> <li>We also plan to focus on the mental health of our employees to prevent burnout in this particularly demanding work.</li> </ul>	<ul> <li>To maintain service quality, the building needs further renovation</li> </ul>



## **Volunteering**

The international volunteer program of the Caritas Catolica Association saw unprecedented growth in 2023. In addition to renewing our collaboration with HTL Mödling in Austria last year for the renovation of the St. Joseph Center, we also revitalized another longstanding partnership: after a three-year pause, we were once again visited by the team from Beaulieu Convent School for girls from Jersey, UK, led by sociology teacher Mrs. Karen Padidar.



"Beaulieu is a religious school founded by an order of nuns, where we always emphasize charity, compassion, and girls' education. We hope that during our volunteer week at Caritas, we embodied these values and helped those in need feel valued in today's fast-paced world," said the lead educator. Alongside renewed international cooperation, in 2023 we also established a completely new volunteer

relationship: 16 students from Melanchthon Gymnasium in Blesewic, Netherlands, engaged in humanitarian activities in Oradea and the surrounding areas under the guidance of four teachers between April 13-20. The enthusiastic team visited elderly homes, shelters for the homeless, orphanages, and institutions supporting disadvantaged children. They assisted these institutions and their beneficiaries not only through their manual labor but also with



material donations. Given the program's success, we expect it to continue next year, welcoming a new group of students to Oradea. We are grateful to educators Jan De Jong, Karin Vermeulen e/v Boerefijn, Steven Van de Waardt, and Marcel Stoutjesdijk for their efforts in establishing this new collaboration.

Furthermore, three groups of volunteers from HTL Mödling's vocational school in Austria, led by specialized teachers and organized by Mr. Peter Zidar at the St. Joseph Center, completed the installation of drywall and false ceilings on the first floor and prepared other rooms for continued work next year.

Our longtime volunteer and supporter, Mag. Peter Zidar, a permanent deacon from Austria, was honored at the Volunteer Gala organized by the Oradea Social Assistance Directorate (DASO) held



## Volunteering



Year after year, a group of Dutch retirees brings smiles to the faces of children in Bihor County with their handmade knitted clothes. The knitting club members from the Boskoop area take great joy in creating small knitted sweaters, scarves, hats, ponchos, and blankets with their own hands. Every year, just before Christmas, with the help of the SOEB foundation, they collect the items crafted throughout the year and transport them to Romania, where we distribute them to children during the holidays through the Caritas Catolica network. For the Dutch grannies participating in the program, knitting is a favorite pastime, but for many of them, it is also the only way they can do something meaningful and good in the world. Thanks to their efforts, approximately 170 preschoolers and 80 school-aged children received handmade knitted gifts in 2023.

yesterday, March 1, at the Neolog Synagogue. It's almost incredible to quantify Mr. Zidar's contribution he volunteered over 1300 hours for the Caritas Catolica Association just last year. Furthermore, he has been volunteering continuously for 28 years. As a permanent deacon, he consistently collects food, medical supplies, and other donations in Austria, transporting them to Oradea in his own car almost every week. Additionally, he recruits volunteers and organizes work groups, allowing Austrian vocational school students and specialized teachers to volunteer in renovating the St. Joseph Center. Since the outbreak of the war, he has committed to monthly trips to Ukraine to deliver our collected donations for refugees. He played a role in founding the Sâniob Children's Home, which later became independent, regularly supports the Caritas social canteen, visits elderly home residents, keeps track of their needs, and always surprises them with something. These are just a few of the things he has done for us over the past three decades.



Alongside international activities, local volunteers of the Caritas Catolica Association also engaged in a wide range of activities—from distributing hot meals once a week on the streets of Oradea for 12 weeks as part of the winter aid program funded by SOEB, to unloading goods and distributing flour for donation packages for Ukraine, and assisting in organizing and conducting the One Million Stars event—the largest public event of all Caritas associations in the country each year.



# **Marghita branch office**

To improve the quality of life for the elderly and needy in Marghita and the surrounding areas, Caritas Catolica Marghita carried out its activities in several key areas: institutional care for the elderly and providing food for vulnerable individuals. Our goal is to offer specialized social services, assistance, and support, including for those who are dependent, ensuring proper accommodation, food, medical care, rehabilitation, occupational therapy, leisure activities, and social and psychological support.



One of the most important supporters of Caritas Catolica Association, Mrs. Ria Beukenkamp, head of SOEB Foundation in the Netherlands, visited us and offered sweets to beneficiaries of nursing homes



Margaret's Elderly Home: Saint Operating since 1997, this residential 25 center serves around care beneficiaries from Bihor and Sălaj counties. In 2023, we focused on modernization: new furniture, repainting common areas and rooms, bathrooms with renovating new tiles, replacing old wooden doors with double-glazed doors through which a hospital bed fits easily, and installing new flooring. The staff adheres to internal regulations and job descriptions. In 2023, the staff structure included: 1 unit manager, 2 social workers (members of the National College of Social Workers in Romania), 2 general nurses (members of the Bihor College of Nurses), 1 social worker, 1 massage technician, 5 elderly caregivers, and 3 cleaners.

Saint Anthony's Elderly Home: This residential care center has been operating as a social service of Caritas Catolica Oradea since 2013, serving 24 beneficiaries from Bihor and Satu Mare counties. The staff includes: 1 unit manager, 1 social worker, 2 general nurses, 1 social worker, 1 massage technician, 5 elderly caregivers, and 2 cleaners.

Both homes have a contract with a nutritionist who creates recipes tailored to each beneficiary's needs, respected by the social canteen. Social activities were organized in both centers to meet emotional needs and facilitate social interaction. In 2023, we improved the quality of food, increased comfort and safety for beneficiaries, and enhanced outdoor spaces. One key achievement was the purchase of a new heating system and a hot water buffer.



# **Marghita branch office**

**Social Canteen**: Located at Bihorului Street 9-11 in Marghita, the canteen provided hot meals to an average of 35 needy individuals on weekdays and also prepared food for the two elderly homes (25 and 24 beneficiaries). Needy individuals without income received a free daily meal at lunch, while those with low income paid 1% of their income. Significant investments were made, including the purchase of a professional sealing machine and a vacuum packing machine. The staff actively participated in various training sessions, meetings, and exchanges to improve the quality of services offered according to the prescribed standards.

The objectives for 2023 were achieved. This is evident from the individualized care and assistance plans in each beneficiary's file, the 2023 development plan, satisfaction questionnaires filled out by beneficiaries, the absence of complaints, high occupancy rates, and numerous requests confirming the high quality of services provided at the homes.



Caritas Marghita team together with sponsor representatives from SOEB Foundation, the Netherlands





# filial Tășnad

We are thrilled to see that local authorities value and rely on our work. They see us as trusted partners and treat our team with respect. I Even though those truly in need rarely complain, we have a moral duty to find and help them as much as we can.

#### **OUR INSTITUTIONS**

**Day Center for the Elderly "Blessed Bogdánffy Szilárd & Edith Gröger"** – In 2023, we had an average of 23 daily beneficiaries, providing transportation, breakfast, lunch (5,544 meals in the entire year), hygiene support, food and medicine, medical assistance, and special education. Our team of 2 caregivers, a driver, and an assistant creates a family-like and comfortable environment for the elderly.



**Social Canteen** – Provided hot meals for 38 people daily, including those in daycare program. Our team, consisting of a cook and two assistants, served 9,120 hot meals in 2023. At Christmas, hundreds of elderly, sick, and children received gift packages thanks to donations from the Oradea Food Bank.

Saint Rita Home Care Center – On average, 18 people received home care monthly, provided by a nurse, a general practitioner, and a social worker.

**Dürnstein Health Center** – Offered general and specialized medical services, saving patients trips to the county seat. A nurse supports the specialists' work.

**Second-Hand Store** – Sales revenue helped cover bills. The store assistant served customers to the best of their ability.

Multipurpose Hall - Hosted various events in 2023, such as





**Caritas Catolica** 

# filial Tășnad



The youngest group of students participating in the afterschool program, together with teachers and program sponsors spiritual retreats, family reunions, and charity balls.

Counseling and Support Center for Disadvantaged Children and Parents – Helps Roma children catch up with their studies. Located above the multipurpose hall, the center was funded by European grants and has been operational since 2023. The center provides study rooms, a dining hall, toilets, and changing rooms. An average of 30 children come daily, enjoying 7,200 meals annually. Activities include help with doing homework, personal hygiene development, music programs, and recreational activities, all supported by teachers and volunteers. A key goal is to reduce school dropout rates, collaborating with Tășnad Primary School and financially supported by local authorities and a local entrepreneur.

**Senior Club** – With 20-25 active members, the club organizes trips and meetings, supports programs for children and adults, and helps the social canteen.

FUTURE PLANS:

- Looking ahead, financial support is primarily needed to ensure our services are provided at a higher quality level. We need to renovate and upgrade the heating system of the home care center, the medical lab, guest rooms, and meeting rooms to gas heating, and fully rehabilitate the exterior of the building. In 2023, we fixed the back of the building to prevent rainwater from seeping in, but there's also a big need to replace the doors and windows.
- We also need to build a storage room for durable foods, donations, and cooked meals.
- Additionally, we plan to construct a garden pergola in the Day Center for the Elderly's yard where seniors can relax during the summer.





# **Alzheimer Café**

Over the years, more and more families affected by dementia have turned to Caritas for help. While institutional care and home care have been beneficial, professionals in the field realized these services alone aren't enough. Caregivers dealing with dementia often face doubts, loneliness, exhaustion, despair, and social stigma. To address this, Caritas staff launched the Alzheimer's Café in fall 2021 to provide support, information, and counseling to those affected by the disease, their families, professional caregivers, and others.

Sadly, the pandemic halted further meetings until May 12, 2023, International Nurses Day. Joining the Transylvanian Alzheimer's Café Association, our guests at the reopening ceremony included the



association's president, Dr. Gabriella Kiss, a mental health specialist and expert in the field, along with her colleague, social worker Erzsébet Márton. The opening event was sponsored by a couple from the Netherlands, Coby and Jan Willemsen, in memory of their beloved relative and former Caritas supporter, Mr. Herman Willemsen, who also suffered from this disease. The Willemsens have continued to support the Alzheimer's Café meetings financially and intellectually, contributing proceeds from homemade delicacy sales and assisting with planning. They also enrich our online group with professional posts, aiming to modernize outdated care attitudes.





# Alzheimer Café



Guest of the first meeting: Dr. Gabriella Kiss, mental health specialist

In 2023, several dedicated professionals from social and church organizations joined the Alzheimer's Café organization, proving the topic's relevance and filling a vital gap. Regular meetings guide families through this challenging life phase, with guest speakers providing up-to-date information to dispel social exclusion taboos associated with dementia. However, the most crucial aspect is the power of group support meetings: both healthcare professionals and family members share practical ideas and deep feelings, fostering progress in dementia care.

A total of five meetings took place in 2023. After the opening ceremony, other guest speakers included Dr. Edina Dascal, a psychiatrist; Ms. Ildikó Szántó, an employee of the Bihor Directorate for Social Affairs and Child Protection; and Mr. Márton Kiss, a parish priest and mental health specialist.

In October, we organized the first Alzheimer's Walk in Oradea, joining the "72 Hours Without Compromise" volunteer promotion series by the Oradea Diocese, in collaboration with several local educational institutions. With purple balloons, white ribbons, and painted stones, participants highlighted the importance of maintaining hope for recovery. By reaching out to Oradean families, we aimed to emphasize that care is not a solitary task; no one should face the challenges of this difficult and still poorly understood disease alone.

Looking ahead, we plan to hold regular monthly meetings, targeting professionals and everyday heroes who can help needy families with information and examples. We also want to focus on organizing programs that help eliminate taboos, shame, and isolation related to dementia in society



and public consciousness, so everyone involved can confidently share the burden and receive help and support.

snapshot from "Alzheimer's March" – October 2023



#### **Caritas Shops**

In 2023, we managed to keep up with market demands as best we could. The financial achievements of the stores were similar to those of the previous year.

Once again, I want to highlight the outstanding work of our Spartacus store team, where my colleagues put in extraordinary effort to maintain and increase our customer base. This is crucial for us to continue funding all the other activities of the association. Wholesale (En-gros) sales (with clothes sorted beforehand) are ongoing. Considering the tough times we're living in, we're ready to offer prompt assistance to those in need at any time.

We're thrilled that in 2023, we had the honor of meeting again with some of our long-time sponsors. We had the opportunity to personally discuss the association's needs with them, received advice and ideas, which we've already put into practice.

Last but not least, we want to thank our sponsors for all the help and support they've provided, even in these tough times! God bless you all!

> With utmost respect, Noemi-Eniko Mészáros Economic Activity Coordinator









## **Transports and depositing**

The year 2023 has been demanding for us too, considering that there is chaos in the world due to wars. For this reason, the number of humanitarian shipments received by Caritas has decreased significantly. Of course, we also offered and sent humanitarian aid to war-affected locations.

Humanitarian transports have been the basis of our association's social activities. We donate part of the materials received directly to the needy, and another part we capitalize through second-



hand stores. Through the income thus obtained, we manage to cover a significant part of the expenses related to aid programs and social services. During 2023 we received the following shipments from our external sponsors:

Sponsor	shipments	cubic meters
FREUNDESKREIS ORDEA-VILLINGEN SCHWENNIGEN	13	583 m3
PFARRE MARIA ANZBACH	46	171,8 m3
STICHTING CARITAS UDEN	10	1000 m3
FREIWILLIGEN-ZENTRUM ST.ELISABETH ALTÖTTING	2	33 m3
STICHTING OOST EUROPA BOSKOOP	4	400 m3
BARMHERZIGEN SCHWESTERN AUS AUGSBURG	1	100 m3
CARITAS ST. POLTEN	1	100 m3
RUMÄNIENHILFE ALB-DONAU	1	6 m3







### Helping center for women with breast cancer

Under the motto "Your Support in Battle," we've been there for women with breast cancer again this year: we managed to help 39 ladies - distributing 33 breast prostheses, 22 orthopedic bras, and 7 wigs, providing specialized counseling to all who requested it. Additionally, we provided lymphatic massage 17 times to those needing it due to lymphedema injuries.

In the coming period, we'll try to find local sponsors to supply the products used in the service because in the long run, product supply by our foreign sponsors isn't guaranteed. Our goal is to help as many women with breast cancer as possible through our service. We want to thank our foreign sponsors, the Willemsen and Beukenkamp families from the Netherlands, who provided products to our breast cancer support center again this year. Thanks to them, we could continue helping others too!



Our excellent volunteer, Rainer Pag from Germany, who spent three months in 2022 doing volunteering in physical form at various departments of Caritas, continued to support our organization in 2023. Even though he wasn't physically with us, he didn't forget about the needy in Oradea. In his parish in Germany, he regularly organizes collections and transfers funds to Caritas several times a year to support specific projects. Thanks to him, we managed to purchase a refrigerator and a clothes dryer for the nursing homes. Additionally, he supported the monthly care cost of one of the residents of St. Martin's Home for 17 months.

This was tremendous help both for the beneficiary and for our organization, as this is a social case - the lady in question has a pension of only 350 lei, but the total costs of her care exceed 3000 lei per month. Thank you, Rainer, for your support!



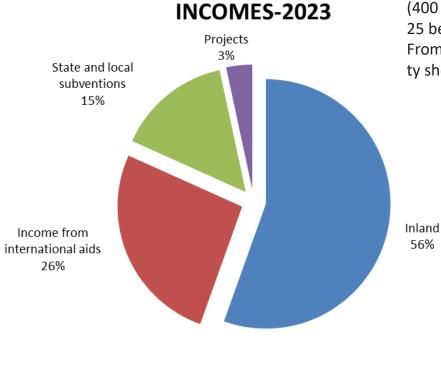
During 2023, three groups of volunteers from HTL Moedling vocational school came to us from Austria, led by their specialized teachers and organized by Mr. Peter Zidar at St. Joseph's Center, finished installing the false ceiling upstairs and prepared the other rooms for further work.





Lita	ncia	

INCOMES 2023	thousand LEI	thousand EUR	
INLAND			
CONTRIBUTIONS	4813.39	967.59	
INLAND DONATIONS	772.95	155.38	
SPONSORS	102.61	20.63	
SUBVENTIONS	1605.90	322.82	
HEALTH INSURER	139.17	27.98	
OTHER	145.44	29.24	
TOTAL DIN TARA	7579.46	1523.63	
ABROAD			
IN FORM OF GOODS	1202.03	241.63	
MONEY DONATIONS	265.58	53.39	
SALES of second hand goods	1624.56	326.57	
TOTAL INCOME FROM ABROAD	3092.17	621.59	
TOTAL INCOME without projects	10671.63	2145.22	
SELLING of possessed GOODS	1.5	0.30	
OTHER ACCOUNTED INCOME	2030.16	408.11	
EU PROJECTS	97.78	19.66	
TOTAL GENERAL	12801.07	2573.29	



The annual income is 12,801,068 lei, of which the majority, as in previous vears, consists of contributions from residents of the 4 retirement homes, as well as contributions to home care and social canteen, totaling 4,813,394 lei, which means 37.60% of the total income.

In addition, donations from domestic sponsors (102,607 lei), foreign aid worth 1,326,528 lei in the form of goods and state support worth 1,605,890 lei. We mention that the state subsidy for residents of nursing homes increased from 250 lei to 1000 lei per person / month. At the same time, we managed to re-enter into a contract with the Health Insurance House in July, so we received 139,165 lei for settled medical services. In addition, we managed to obtain state support for social services provided under the home care program, which meant an additional income of 10,000 lei per month for the department. (400 lei/person/month – for a total of 25 beneficiaries).

From the sales of second-hand charity shops, we earned 1,624,560 lei.

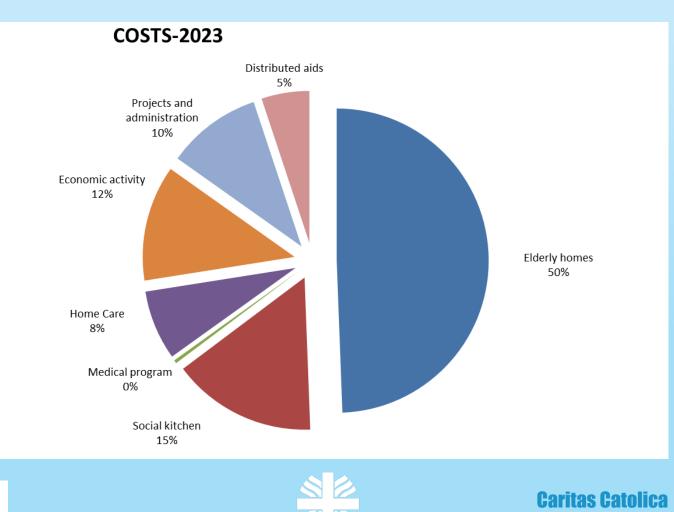
56%

# **Financial report**

EXPENSES 2023	thousand LEI	thousand EUR
St MARTIN ELDERLY HOME	1986.62	399.35
St ELISABETH ELDERLY HOME	1827.07	367.28
St MARGARET ELDERLY HOME	1435.72	288.61
St ANTON ELDERLY HOME	1337.94	268.95
SOUP KITCHEN ORADEA	1358.29	273.05
SOUP KITCHEN MARGHITA	689.26	138.56
MEDICAL PROGRAMS	37.73	7.58
BREAST CANCER AID PROGRAM	8.77	1.76
HOME CARE - CID	987.77	198.56
DONATIONS TO UKRAINE	20.70	4.16
TRANSPORT & DEPOSIT	1639.57	329.59
ADMINISTRATION	984.84	197.97
ST. JOSEPH'S CENTER	147.73	29.70
HUMANITARIAN AID AND EXPENSES WITH GOODS	680.90	136.88
TOTAL COSTS without projects	13142.91	2642.00
PROJECTS FROM EU FUNDS	212.48	42.71
TOTAL GENERAL	13355.39	2684.72

49.32% of the total cost (13,355,391 lei) consists of the costs of nursing homes (6,587,350 lei). 49.41% of the costs are employees' salaries (6,598,278 lei).





#### **Special thanks to our sponsors**

We would like to express our most sincere gratitude to the sponsors who have helped our charitable work tis year!



#### from AUSTRIA

- Aktion St. Lukas;
- Apotheke Mag. pharm. Biehl (Eichgraben);
- Apotheke zum Hl. Jakob, Böheimkirchen;
- BORG St.Pölten;
- Caritas der Diözese St. Pölten;
- Dechant Mag. Daniel Kostrzycki (St. Martin);
- Diakon Mag. Peter Zidar (Maria Anzbach);
- Dir. Ing. Rudolf Wickenhauser (LBS Zistersdorf);
- Dr. Alois Schweighofer (Altlengbach);
- Familie Distelberger;
- Familie Langer -Langer GmbH Elekttrotechnik (Henndorf an Wallersee);
- Familie Stotter (Wieselburg);
- Fastensuppen-Team der Pfarre Arbesbach;
- Frau Heidi Bertuch;
- Frau Helene Renner (Pöchlarn);
- Frau Mag. Christine Berendt;
- · Gemeinde Seitenstetten und Behamberg;
- Herr Andreas Primes (Baden);
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- Ing. Norbert und Veronika Mayer (Michelbach)

- NÖ. Seniorenverein Ortsgruppe Maria Anzbach;
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- Michael Pirhofer, Franz Gaderer
- Pastorale Dienste der Diözese St. Pölten;
- Pfarre Dürnstein;
- Pfarre Maria Anzbach;
- Pfarre Tulln St. Severin;
- Pfarre Wieselburg, Petzenkirchen;
- Pressverein in der Diözese St. Pölten;
- Prof. Mag. Franz Riedl (Obritzberg);
- Purgstall, Gaming, Steinakirchen, Pöchlarn, Zelking/Matzleinsdorf;
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- Stift Melk;
- Teheresia und Konrad Paumann (Arbesbach);
- Thomas Frauenschuh- FM Elektrotechnik (Neumarkt);
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- Wieselburg Stadt & Land, Wieselburger Geldinstitute (Raiffeisenbank Wieselburg, Volksbank Ötscherland, Postshop im Einkaufszentrum, Sparkasse), Messe Wieselburg GesmbH, Fleischhauerei Buchmayer, Martin Mayerhofer von der Brauerei Wieselburg, Mitglieder des Sozialausschusses (Wieselburg);
- Wilhelmine Walderdorff (Maria Anzbach);
- Wolfgang Becker (Maria Anzbach);



#### from **BELGIUM**

• Fam. Dr. Patrick Bellinck, V.Z.W.

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# **Special thanks to our sponsors**



#### from The Netherlands

- Ad van der Brand;
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- Bruinis Polman;
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- Conferentie Centrum "De Ruwenberg", St. Michielsgestel;
- Congregatie van de Zusters Franciscanessen "Alles voor Allen" Breda;
- "De Beemden" St. Michielsgestel;
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- Jos van Stiphout (Uden);
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- Kringloopwinkel "De Flaasbloem" Chaam;
- K.V.O. Den Dungen Gemonde;

- Mat Afbouw Jan van Strijp, Zaltbommel;
- Mevrouw A.Vermeer-Bekkers und die Gruppe aus Alphen;
- Mevrouw de Graaf und die Freiwillige Frauengruppe – Breda;
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- Mevr. Sjaan van der Steen;
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- Peter en Betty van der Ven, Boxtel;
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- Stichting Oost Europa Boskoop;
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- Vincentiusvereniging Den Bosch;
- Vincentius Vereniging Schijndel;
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- Zusters van de Goddelijke;
- Zusters van Liefde Schijndel;



#### from Switzerland

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- Laurent Passer;
- Osteuropahilfe "Triumph des Herzens" (Einsiedeln);
- Paroisse du Christ-Roi (Fribourg);
- Pfarrei St. Peter und Paul Sarnen;
- Popa Péter;



#### Special thanks to our sponsors



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- Pfarramt Kirchdorf am Inn;
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- Pfarrgemeinde der Diözese Passau;
- Prälat Ludwig Limbrunner (Altötting);
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- Sießener Franziskanerinnen;
- Weltkirche;



#### from The United Kingdom

- Beaulieu Convent School;
- Mustard Seed Jersey;



#### from The United States

• Tilger Csaba





## **Caritas workpoints map**

